

# **INNOVATIVE WORKING CULTURE**

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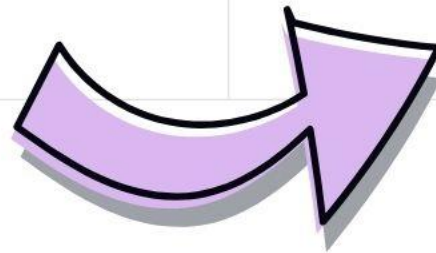
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**ORGANIZATIONS**  
**=**  
**PEOPLE**

# CULTURE SHIFT

<b>Traditional culture</b>	<b>Innovative culture</b>
stability & control	flexibility & trust
instructions & hierarchy	cooperation & autonomy
fear of mistakes	mistakes are opportunity to learn
rigidity	agility
<b>safety</b>	<b>growth</b>



- roles
- leadership
- cooperation

- professional development
- communication
- competencies

**PEOPLE**

ORGANISATION

- values
- purpose
- vision
- work climate
- rituals
- habits
- norms
- everyday practices

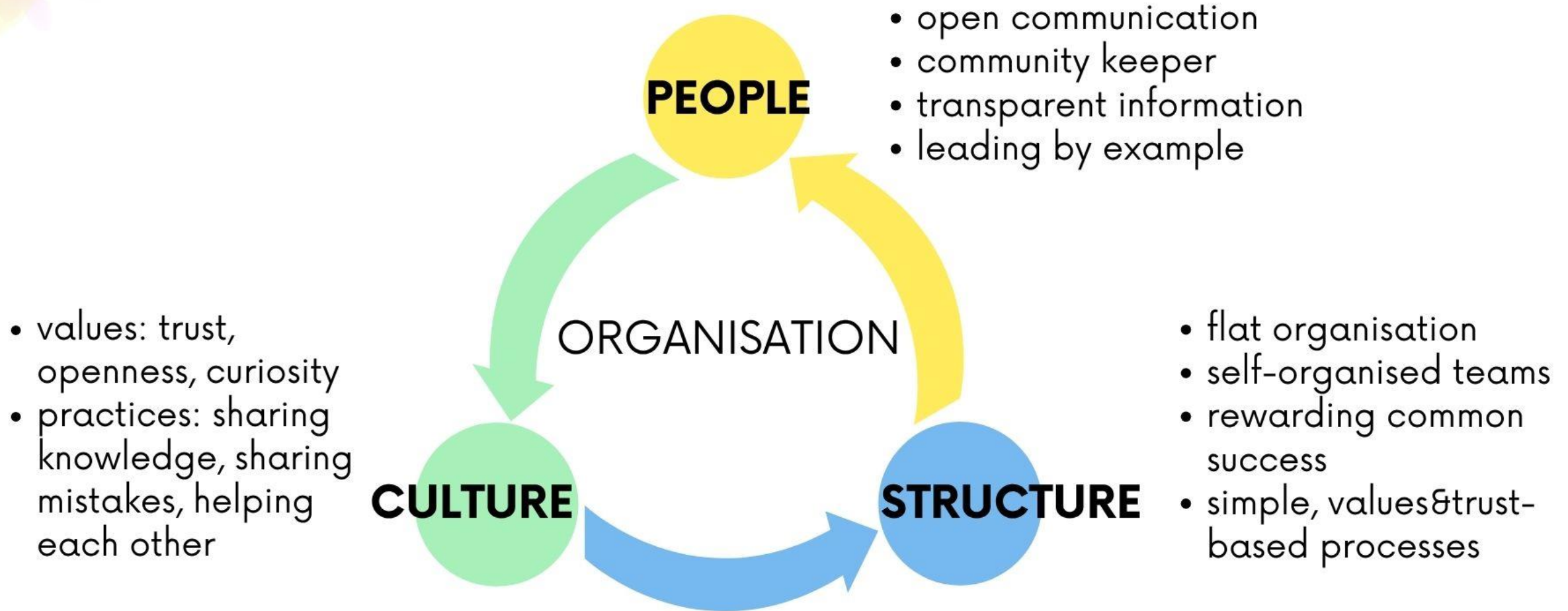
**CULTURE**

**STRUCTURE**

- goals
- KPIs
- systems
- processes
- rules
- organisational structure
- hierarchy of authority




# INNOVATIVE CULTURE






# HOW TO BUILD INNOVATIVE CULTURE?

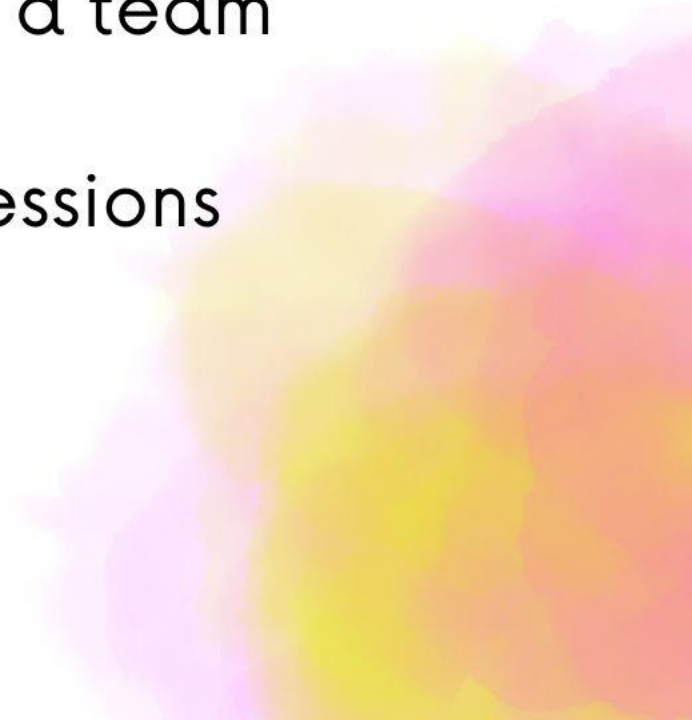
- define goals and then give people autonomy
  - nurture psychological safety
  - experiment with experiments
  - be transparent & give all the information
  - define the role of community keeper
  - change often to stay flexible
  - practice openness & inclusion
  - support people on their path (coaching & mentoring)
  - give dedicated time to innovation & growth
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# MODELS FOR BUILDING INNOVATIVE CULTURES

- Design Thinking: empathize → define → ideate → prototype → test
  - Iceberg model: events → patterns & trends → underlying structures → mental models
  - Theory of Change: goals → preconditions → requirements → assumptions → interventions → indicators
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# GOOD PRACTICE

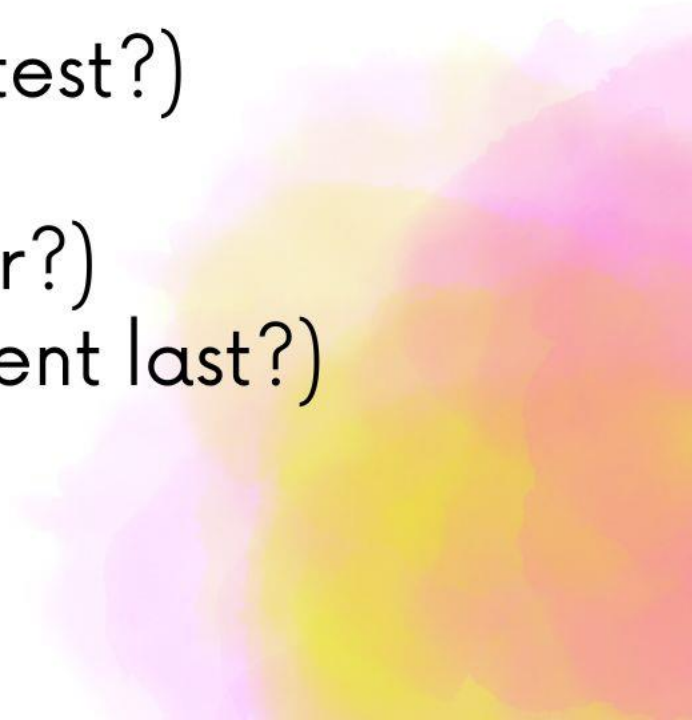
- mini experiments
- buddy system
- hackathons
- problem solving groups (tactical groups)
- celebration of mistakes
- inspiring mission
- reflection time
- role swap
- Team Development Sessions

- role swap
  - self-organizing teams
  - wellbeing days & rituals
  - reverse mentoring
  - celebrating a team member
  - feedback sessions
  - ...
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# YOUR NEXT CHALLENGE

design your mini experiment for supporting / improving innovative culture

- clear purpose (why do you want to do it?)
  - clear goal (what do you want to achieve / test?)
  - clear activities (what will you do?)
  - clear participants (who is the experiment for?)
  - clear time frame (how long will the experiment last?)
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# LET'S BUILD INNOVATIVE CULTURES

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